



Banyule Aged and Disability Services team is committed to celebrating diversity and supporting inclusion across race, gender, socio economic status, ethnic background, disability, religion, culture and sexual identity.

How to contact your Council

For all enquiries or information about any Council services:

Telephone: **9490 4222**

Email: **enquiries@banyule.vic.gov.au**

Website: **www.banyule.vic.gov.au**

Fax: 9499 9475

If your hearing or speech is impaired, you can call us through the National Relay Service on **133 677** (TTY) or **1300 555 727** (ordinary handset) and ask for 9490 4222.

Postal Address:

PO Box 94, Greensborough 3088

Council Service Centres:

Greensborough: Level 3, 1 Flintoff Street

Ivanhoe: 275 Upper Heidelberg Road

Office Hours of Opening:

Greensborough: Monday – Friday 8.30am – 5pm

Ivanhoe: Monday - Friday 9am - 5pm

Interpreter service:

If you need an interpreter, please contact TIS National on 131 450 and ask to be connected to Banyule Council on 9490 4222.

إذا كنتم بحاجة إلى مترجم، الرجاء الاتصال بالخط القومي لخدمة الترجمة الهاتفية على الرقم 131 450. واطلبوا إيصالككم بمدينة بانويل على الرقم 9490 4222.

若你需要口譯員，請致電131 450聯絡TIS National，要求他們為你致電9490 4222接通Banyule市政廳。

Ako vam je potreban tumač, molimo vas, nazovite TIS National na broj 131 450 i zatražite da vas se spoji sa Vijećem općine Banyule na broj 9490 4222.

Αν χρειάζεστε διερμηνέα τηλεφωνήστε στην Εθνική Υπηρεσία Διερμηνέων Μεταφραστών στον αριθμό 131 450 και ζητήστε να σας συνδέσουν με τη Δημαρχία Banyule στο 9490 4222.

Se hai bisogno di un interprete chiama TIS National al numero 131 450 e chiedi di essere messo in comunicazione con il Comune di Banyule al numero 9490 4222.

Ako vi treba prevodувач ве молиме јавете се на TIS National на 131 450 и замовете да ве поврзат со Banyule Council на 9490 4222.

如果你需要一名翻译，请拨打国家电话翻译服务处 (TIS National) 131 450，再转接到Banyule市政府9490 4222

Haddii aad u baahan tahay mutarjum wac khadka qaranka oo ah TIS 131 450 weydiina in lagu xiro Degmada Banyule tel: 9490 4222.

Nếu cần thông dịch, xin gọi cho TIS Toàn Quốc qua số 131 450 rồi nhờ họ gọi cho Hội Đồng Thành Phố Banyule theo số 9490 4222 giúp quý vị.

Banyule Older Adults Community Connection Program



Banyule
City Council

Banyule Older Adults Community Connection Program

Access your local community, build and strengthen connections and participate in Banyule life.

Our program provides one-to-one support and is funded through the Commonwealth Home Support Programme's Social Support-Individual service.



About this program

Our wonderful, experienced staff provide one-to-one support so you can get out and about into your community.

Social outings

- the library, a local café, a nursery or neighbourhood park
- local shopping strip or shopping centre
- Banyule events or exhibitions

Shopping and errands

- grocery, clothes, household items
- pharmacy
- post office

Health Appointments

- safely driving and accompanying you to medical and allied health appointments

In-home Social Visits

Support and company for things like

- board games, puzzles, craft
- preparing a meal together
- a coffee and a chat
- a short walk outside

Who is this program for?

There are many reasons older adults may need support to make or maintain local connections and enjoy social outings

- restricted mobility
- reduced stamina or confidence
- limited contact with family and friends



Am I eligible?

If you are 65 years or older or 50+ if Aboriginal or Torres Strait Islander and need this support, you can arrange for an assessment by contacting **My Aged Care**.

My Aged Care

Phone 1800 200 422

8am to 8pm weekdays

10am to 2pm Saturdays

Cost

The Commonwealth Government subsidises this support. Consumers pay a fee which varies according to their income.